



Xenia City Hall
107 E. Main Street
Xenia, Ohio 43585

CITY OF XENIA, OHIO

MEDIA RELEASE

Contact: Lee Warren, Public Relations
City of Xenia
107 E. Main Street
Xenia, OH 43585
(937) 376-8904

FOR IMMEDIATE RELEASE
March 31, 2017

9-1-1 Dispatcher, Connie Miller, Retires

Xenia, Ohio (March 31, 2017) Xenia 9-1-1 Dispatcher Connie Miller will retire from the Xenia-Greene Central Communications Center March 31, 2017.

Connie is a graduate of Xenia High School. She started her public safety career as a dispatcher with the Spring Valley Fire Department where she also served as a volunteer firefighter and emergency medical technician (EMT). Connie began her career with the City as a part-time Communications Operator on May 28, 1989 accepting a full-time position in March 1992. Connie's volunteer work provided her with a different perspective and higher level of expertise when assisting her co-workers and 9-1-1 callers. Over the course of her career, she successfully completed many training courses related to dispatch and domestic violence, basic life support, hazardous materials, fire service dispatch, emergency medical dispatch, and law enforcement dispatch, just to name a few.

As a member of the Xenia-Greene Central Communications Center, Connie answered and dispatched emergency and non-emergency calls for the citizens of the Greene County area including the City of Xenia and several surrounding townships and villages. She received numerous commendations for her expertise, knowledge, teamwork and professional efforts during critical incidents.

Connie was nominated by her fellow Communications Operators and selected by a panel of directors to receive the 1998 Communications Operator of the Year at the Xenia Police Division's Awards Ceremony. She was recognized for professionalism, dedication to her profession and her extra effort to provide excellent customer service. During her career, she also received numerous commendations and letters of appreciation including a letter of appreciation from Governor Taft for her efforts during the crisis of the September 2000 Tornado Event.

Communications Director Mindy Lane stated, "It has been a pleasure working with Connie. We are losing a wealth of knowledge with her retirement and she will be very much missed. We wish her the best of luck in her next adventure."

Police Chief Randy Person has worked with Connie for her entire career with the City. He said, "Connie will be greatly missed. Her quiet demeanor, steadfast dedication to the job, and training as a firefighter/EMT has ensured that our community receives the best response possible in any emergency handled by Connie."

The City would like to commend Connie for her years of dedication and service and wish her an enjoyable retirement!